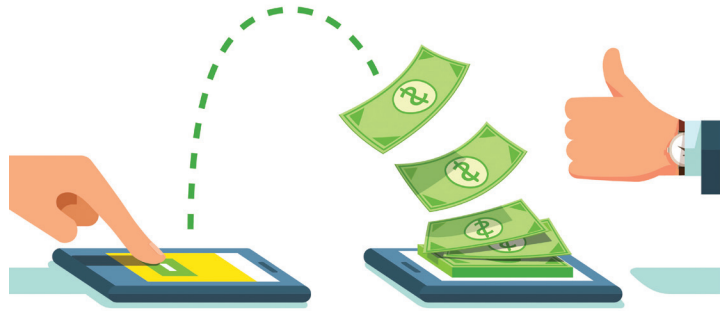


# Money transfers



As the world is seeing an increasing number of people moving across borders, money transfer is becoming a fast growing form of business. The last 150 years have witnessed an evolution in this industry in order to meet the needs of migrants, students, workers and travellers around the world, who need to send and receive money globally.

International money transfers (or remittances) are traditionally used to send money home to families and loved ones in different parts of the world: each year, migrant workers send huge amounts of money to their home countries, which contribute to their GDP and help drive the economy.

There are a number of options available to transfer funds, via:

- **banks**
- **online payment system**
- **the post office**
- specialised **money transfer firms**, such as Western Union, HiFX or Travelex International Money Transfers.

Since banks only authorise payments abroad to their own customers, who are identified via the account obligations, they no longer accept unknown occasional customers under the anti-money laundering rules, in an effort to help fight the funding of terrorist activities.

Therefore, money transfer providers, who don't require a bank account for money transfers, are usually the handiest way to send funds. For security reasons they are legally obliged to identify their customers, to check the ownership and the origin of the money in question, and the purpose of the transfer. They always require a valid form of personal identification (passport, national identity card or foreign resident's permit), usually for both the sender and the recipient and, if necessary, proof of residence. The money transfer process is simple and operates in the same manner with all providers: money is paid in cash to the agent after filling in an accompanying form with the sender's and recipient's details. Once the money has been transferred, the sender informs the recipient and gives him/her the reference number needed to pick up the money at a money transfer agency. In some cases, it is sufficient for the recipient to present a valid form of identification, although, depending on the provider and the country, additional documentation may be required. The money is paid out to the recipient in different ways: in cash by an agent in that country, transferred to a bank account, or sometimes even sent by home delivery.

## Pros

- Fast
- High level of security
- Wide reach
- No bank account needed
- Open on Sundays and outside office hours.

## Cons

- Generally expensive for transfers of small sums of money
- Exchange rates higher than market rates
- No other financial services offered



**1 Answer these questions.**

1. Why is the money transfer industry a fast growing sector?
2. Why are migrant workers' remittances important to their home countries' economies?
3. Can funds be transferred only via bank institutions?
4. Do banks offer money transfer services abroad to any customers? Why? Why not?
5. Why do foreign migrants often send funds by money transfer providers such as Western Union?

**2 Fill in the gaps, transforming the word in brackets into a suitable form (noun, adjective or verb).**

← → ↻  ☰

**Western Union: pros and cons?**

Since 1871, Western Union (WU) has not only provided a money transfer service without the need of a bank account from its **1.** ..... (use), but it also allows the **2.** ..... (receive) to pick up the money a few seconds after the deposit. Western Union is mainly used by **3.** ..... (migration) workers who work in the **4.** ..... (west) world and send money **5.** ..... (regular) to their families in poor countries. The latest information recorded shows, for example, that the **6.** ..... (equivalence) of about 8 billion Euros is sent to foreign countries **7.** ..... (year), from Germany alone. If the transfer of money abroad is **8.** ..... (occasion), no online account (which is not a bank account) at Western Union is **9.** ..... (request), otherwise, if money is regularly transferred, WU suggests opening an online account, to save:

- time filling out the form every time with **10.** ..... (identify) details
- money, because the online fees are lower and the sent amount is **11.** ..... (deduction) from the bank account or the credit card at the moment it is sent.

The only problem with WU, which even the World Bank has dealt with, is its high fees. WU, in fact, earns in two ways:

- the transfer fees, which are very **12.** ..... (clarity), but for small amounts can be up to 15% of the transfer amount
- the **13.** ..... (change) rates, because WU exchanges the money from one currency to another at wholesale rates, but surcharges the customer with a huge **14.** ..... (percent) fee.

Despite this **15.** ..... (criticise), Western Union is still used **16.** ..... (day) by millions of people and it is the market leader in **17.** ..... (nation) money transfer for three main reasons:

- the **18.** ..... (simply) of the transfer process
- the **19.** ..... (rapid)
- the **20.** ..... (safe).

**WESTERN  
UNION** |<sup>®</sup>

**MONEY TRANSFER**



- 3 Listen to the text and fill in the gap with the missing words. Then, match the words or expressions in bold to the definitions. There are six extra words in bold.

### Why 'Remit' Money?

Remittances are the direct transfers of money from 1. .... workers in a foreign country to individuals, usually friends or families, in their **home country**. Unlike other international transfers of money, such as **foreign** direct investment or aid 2. ...., the individual amounts that are sent are usually relatively small. However, they are extremely important and represent a **huge** portion of the global flows of 3. .... In a recent **survey**, in fact, the World Bank estimated that the **total** amount of money transfers in a year, for all countries, is about 4. .... billion. To put that into perspective, the World Bank reported that foreign **aid** from governments normally amounts to just over 5. .... billion. It is also worth **bearing in mind** that the data only include remittances that use formal methods, like banks or money transfer 6. ...., and the actual **figure** could be as much as 7. .... higher. Remittance payments are, therefore, hugely significant for people and families in poor countries, where this money often represents a large 8. .... of their **income**. The obvious monetary 9. .... of remittances is **great**, but their wider impact is on 10. .... and **ties** with the home country and community. Remittance **payments**, in fact, are often for a very precise **purpose** and are a way for the 11. .... to still have a voice and a role in the local community. 12. .... don't just send money back, but they have certain **expenses** in 13. .... For example, in 14. .... remittances are often used to pay for funeral **costs** when a relative dies, in 15. .... they help build houses in villages or they are used to pay for a younger brother to go to school or for an uncle's hospital **bills**.

- It means extraordinarily large in size, weight, quantity or area. ....
- It means support, help or assistance. ....
- It is an expression that means considering. ....
- It is a detailed and official study and examination. ....
- The statements of the money owed for goods or services. ....
- The country in which a person was born and usually raised. ....
- It is an amount or value expressed in numbers. ....
- The amount of money received over a given period of time for work or services. ....
- It means bonds or links. ....
- When something has an aim and a purpose, it is called this. ....

