

E-tickets

An **e-ticket** is a reservation in an airline's computer system, one that advises them that the customer has a ticketed seat confirmed on a particular flight. When a customer is issued an e-ticket, there's also an e-ticket receipt that's printed out afterwards. The e-ticket receipt looks similar to an old-style paper ticket but doesn't need to be presented at the check-in counter on the day of the flight, it only serves as proof that the ticket was issued.

To check in with an e-ticket, the tourist needs only to provide a valid passport or government issued ID so the agent can pull up his record in their system. The check-in agent then provides him with a boarding pass to take to the gate. It is recommended, however, to keep the e-ticket receipt throughout the trip as it serves as proof of the reservation in the event of a computer problem.

Travelling with e-tickets gives customers the added benefit of not having to have valuable paper tickets with them during their travels, thereby avoiding the risk of theft, damage or loss.

Southwest Airlines is credited with offering the world's first e-ticket in 1994. A 2007 survey by IATA (the International Air Transport Association) said that 97% of all tickets worldwide are now issued as e-tickets. Environmentally speaking, IATA estimates that e-tickets save an equivalent of 50,000 trees per year by eliminating the need for the paper used to print them. Airlines still offer paper ticket options but usually charge steep fees for them, upwards to \$50 for the service.

Paper tickets still exist! There are airlines in the world, albeit not many, that still issue paper tickets for their flights, mainly because updating their outdated ticketing system would not provide any savings over leaving it as it is. Airlines still using paper-only ticketing systems are generally smaller operators and/or low-cost local carriers.

Paper tickets sometimes, but rarely, need to be used when combining more than one airline on the same ticket. This is becoming increasingly unlikely, but there are occasions when the best fare does require a paper ticket.



1 Match each information to its description. Some of them have already been done for you.

DOCUMENT IS HEAT SENSITIVE
Do not expose to sunlight or periods of excessive heat, or light

07 3429 8856
PASSENGER TICKET AND BAGGAGE CHECK
SUBJECT TO CONDITIONS OF CONTRACT
NOT TRANSFERABLE

ETKT
SCN-8893985020343 IN-0000038784
PASSENGER RECEIPT
BOARDING PASS

A **SINGAPORE AIRLINES** E **MATUZZAK/JOHN MR**

C **SAN FRANCISCO CA** 941055USZ 1AUG

B ****NOT VALID FOR****
****TRANSPORTATION****

THIS IS YOUR RECEIPT

FP CHECK FC SFO SQ X/SIN SQ DPS M1813 .00Y SQ SIN330 .00Y SQ SYD1977 .35YR8 RFO(EH) LON519
.8PYRT VS NYC966 .00Y2 UA SF0566 .51US0W NUC10845 .68FND R0F1 .00000 7P JFK3 .50XT5 .50YC1
.40US15.40445.00XA/ .00XY42.49WS5.00AY3.502936.82WY40./8AU/4.5/GB36.73UB9.00XF SF04.5J K4.5

USD297.19XT
USD10846.00
USD632.00YD
USD 24.00YQ
TOTAL USD11799.19

39850203433

D 628 7229951506 3

F G H I

NOT VALID FOR TRAVEL
0 628 7229951506 3

1. departure airport code: F
2. arrival airport code: G
3. airline code and flight numbers:
4. class of service and travel dates:
5. place and date of issue:
6. electronic ticket number:
7. passenger name:
8. validating carrier:
9. this means that this document can't be used to board your flight:

2 Imagine you are Mr Sonigo secretary. Look at your boss's e-ticket and write down a short reminder for him to recap all the information about the flight.

KLM e-ticket

Booking code: [REDACTED]
E-ticket issue date:
Issued by: KLM EBT UNITED KINGDOM
KLM RESERVATIONS
LONDON

Thank you for choosing KLM E-ticket. This is the itinerary and receipt for [REDACTED] MR SONIGO.

If unable to use the e-ticket, if travel plans change or if you received this document in error, please call AF/KLM at: +44 (0) 207 660 0293

Passenger Information

Passenger Name	E-ticket number	Number loyalty program
[REDACTED] MR SONIGO	[REDACTED]	[REDACTED]

Itinerary Information



Date	Flight	Departing	Arriving	Date	Class	Baggage
30JAN	KL 1550	LEEDS BRADFORD	AMSTERDAM	30JAN	L	0PC
17:20		LBA	AMS	19:45		
01FEB	KL 1549	AMSTERDAM	LEEDS BRADFORD	01FEB	N	0PC
16:30		AMS	LBA	16:45		

When "0 pc" is stated as baggage allowance on the ticket, Flying Blue Silver, Gold and Platinum members are entitled to carry 2 pieces of check-in baggage free of charge. BlueBiz members and contracted corporate accounts (who have entered their membership number or account-code in their reservation), are entitled to carry 1 piece of check-in baggage free of charge.

30JAN KL 1550 /STATUS: OK, FLIGHT OPERATED BY: KLM CITYHOPPER /NOT VALID BEFORE 30JAN /NOT VALID AFTER 30JAN
01FEB KL 1549 /STATUS: OK, FLIGHT OPERATED BY: KLM CITYHOPPER /NOT VALID BEFORE 01FEB /NOT VALID AFTER 01FEB



- 3** Work with a partner. Look at these e-tickets. Ask and answer questions about destinations, passenger names, class of travel, cost, e-ticket number and so on.

E-Ticket Itinerary, Receipt and Tax Invoice

Your Booking Reference

2YNYH5

Important Information

- This is your E-Ticket Itinerary & Receipt/Tax Invoice. You must bring it with you to the airport for check-in, and it is recommended you retain a copy for your records.
- Each passenger travelling needs a printed copy of this document for airport security checks.
- Please familiarise yourself with yourself with the key Conditions of Carriage and other information contained in this document.

Passenger Ticket Information				
Passenger Name	Frequent Flyer No.	Ticket No.	Issued	Ticket Total*
Mr Mark Kozak Holland		081-2489814736	04 Feb	191.70
Ticket Total for all passengers*				191.70

*All amounts are displayed in Australian Dollars (AUD)

Your Itinerary					
Date	Flight Number	Departing	Arriving	Status	Flight Information
04 Mar	QF628	Melbourne 1705, 5:05PM Terminal 1	Brisbane 1815, 6:15PM 04 Mar Terminal D	Economy Confirmed	Est journey Time: 02:10 Non-Stop Aircraft Type: Boeing 737

Your Receipt Details			
Ticket Charges	Charges*	GST*	Total*
Fare	156.18		
Fees/Taxes/Charges	11.09		
Credit Card Service Fee	7.00		
Total Amount Payable*	174.27	17.43	191.70

Payment Details			
Date	Payment Type	Reference	Amount*
04 Feb	American Express	xxxx-xxxx-xxxx-1007	191.70

* All amounts are displayed in Australian Dollars (AUD)

Tax Information	
GST is included for taxable sales ABN:96056479504	Issued by Qantas Airways on 04 Feb
GST Paid 17.43	

Flying With Us

Before You Travel

- Each passenger must carry a printed copy of this document when travelling.
- Label your bags inside and out with your name, address and contact number at your destination.
- Carry-on baggage and checked baggage allowances and restrictions apply

Getting Away On Time

- Ensure you are at the airport with enough time to complete necessary check-in, security screening and, for international flights, customs/immigration and duty free.
- Familiarise yourself with our recommended check-in and boarding times in the Travel Information below.

At The Airport

- Proceed to the airport service counter to collect your boarding pass.

Fare Restrictions - Special Conditions Apply

Important Information: Fees may apply to some bookings for booking changes, ticket reissues and consultant-assisted services. Details of fees are available at qantas.com. Your latest flight details are always available online at qantas.com/yourbooking.

Philippine Airlines FLIGHTS PAL EXPERIENCE ABOUT US OUR SERVICES PROMOS NEWS AND EVENTS CONTACT US

My Bookings | Login

Search Selection **Summary** Travellers Purchase Confirmation

Review Your Itinerary and Price

[Print the page](#)

Flight Itinerary

Fare: Tokyo (Narita) (NRT), Narita International Airport, Japan - Manila (MNL), Ninoy Aquino International Airport, Philippines, Manila (MNL), Ninoy Aquino International Airport, Philippines - Los Angeles (LAX), Tom Bradley International Terminal, United States of America
 1 Adult 12+. Thursday, November 20, 09:30 - Thursday, November 27, 22:00.

Air Transportation Charges	53,700
Taxes, Fees and Charges	6,220
Total + Taxes	59,920
Total Price	JPY 59,920

[Modify search](#)

Air Itinerary Details

[Fare Rules](#) [Remove](#)

Tokyo (Narita) (NRT), Narita International Airport, Japan Thu, Nov 20, 09:30 Airbus A330-300	Manila (MNL), Ninoy Aquino International Airport, Philippines Thu, Nov 20, 13:10	PR0431 Philippine Airlines	All Classes Non stop
Manila (MNL), Ninoy Aquino International Airport, Philippines Thu, Nov 27, 22:00 Boeing 777-300ER	Los Angeles (LAX), Tom Bradley International Terminal, United States of America Thu, Nov 27, 18:40	PR0102 Philippine Airlines	All Classes Non stop

FARE BREAKDOWN

Passenger Type	Air Transportation Charges per person	Taxes, Fees and Charges per person	Total Fare per person	Number of passengers	Total Fare
Adult 12+	53,700	6,220	59,920	x 1	JPY 59,920

Total fare shall be billed in USD (Exchange rate: 1JPY=0.00974849USD)

Total price(s) displayed INCLUDES ALL TAXES except Philippine Travel Tax, other charges and fees that are collected at the airport.

All passengers required to pay the Philippine Travel Tax MUST proceed to the [TIEZA](#) counter at the airport before checking-in.

4 Translate.

1. Can you please explain how to obtain my e-ticket?
2. In the past you would have received a paper ticket, now you can print your own e-ticket yourself.
3. An e-ticket allows you to get quickly and easily on board.
4. No worries about your ticket being lost or stolen as the e-ticket is stored in the airlines database.
5. Where can I see my reservation number?
6. The e-ticket shows your seat is 14B. Refreshments on board are not included.