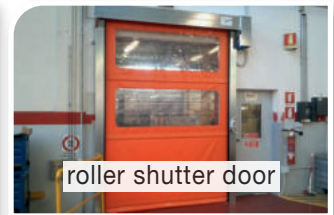


Warehouses

Actions, azioni

To lift, *sollevare*
 To load/unload, *caricare/scaricare*
 To move, *spostare*
 To pick, *raccogliere*
 To pile, *impilare*
 To receive, *ricevere*
 To scan, *scansionare*
 To ship, *spedire*
 To sort/classify/rank, *classificare*
 To stack, *accatastare*
 To store, *immagazzinare*
 To track, *seguire le tracce*



Damage and hazards, danni e pericoli

Arson, *incendio doloso*
 Collapse, *crollò*
 Debris, *detriti*
 Earthquake, *terremoto*
 Explosion/blast, *esplosione*
 Fall/knock of shelves, *caduta/colpo a scaffali*
 Fire, *incendio*
 Flooding, *allagamento*
 Hail, *grandine*
 Hurricane, *uragano*
 Intrusion, *intromissione*
 Snowfall, *nevicata*
 Spillage, *fuoriuscita di liquidi*
 Storm, *temporale*
 Theft, *furto*
 Vandalism, *vandalismo*





1 Choose the most suitable word or phrase from the other page to fill in the gaps.

1. A is a continuous, moving and flexible strip of fabric or linked plates used to transport materials or packages from one place to another in the warehouse.
2. It's essential to make sure that, who use forklifts, are fully trained and certified if necessary.
3. A warehouse should be easily navigable by clearly indicating with labels and by grouping products.
4. Employees must wear any necessary, such as hard hats, steel-toed boots, and heavy gloves.
5. Warehouse managers have to make sure operators follow the vehicle when moving heavy pallets around the warehouse.
6. Any damaged or shelf, where goods are stored, should be fixed or replaced immediately before collapsing under heavy loads.
7. Stockers must pallets carefully otherwise they can collapse.
8. Any of liquid on floors should be immediately cleaned to avoid slipping.



2 Complete the summary with the missing words.



cameras ■ fire ■ industrial ■ spillage ■ theft ■ room ■ located ■ checks ■ prevention ■ floor ■ damage ■ maintenance ■ flooding ■ shelves ■ risks ■ factors ■ hazards ■ intrusion ■ earthquakes ■ must

In general, the **1.** to which warehouses are exposed relate to a number of **2.** Past experience and statistics concerning warehouse **3.** events demonstrate that they form a significant part of the total losses in **4.** environments as a whole. Adequate business risk management practice requires an initial identification of the **5.** to which the company is exposed, followed by appropriate risk assessment, and subsequent implementation of plans for risk **6.** and control.

The risks concerned do not only include the most typical ones such as **7.**, but also explosions, illegal **8.** into the workplace involving the possibility of **9.** or vandalism, damage which may occur due to accidental **10.** of toxic

products, falling **11.**, knocks and damage to racking structures or merchandise. Natural catastrophes, such as floods, **12.**, storms or hurricanes may cause disasters to warehouses. **13.** can damage electronic goods such as **14.** or mobile telephones and can affect product quality or even destroy the items. This is why warehousing facilities should not be **15.** in basements and should store products on pallets, boards or blocks which hold them at least 10 cm above **16.** level to prevent or reduce water damage, besides saving **17.** All measures implemented to minimise these risks **18.** be closely interrelated and must be carried out in addition to suitable warehouse **19.** and frequent safety condition **20.**



3 Listen to these warehouse workers talking about their duties. Fill in the blanks and match them to their position.

1. I'm in charge of receiving, **1.** and distributing **2.** I ensure that materials are **3.** according to categories in a secure location away from **4.**, then I fulfil customer orders and place purchase requisitions for additional materials when necessary. Depending on the size of operations, an organisation may separate the warehouse **5.** function into stockers, receivers and mail clerks
2. I'm responsible for coordinating the movement of inventory between **6.** and the warehouse. I'm generally in charge of entering inventory data into the company information system. I check shipping **7.** reports with company purchase orders to ensure that vendors deliver all necessary products in working order. In the distribution cycle, I manage **8.**
3. I oversee individual warehouse operations and manage the staff. I conduct periodic inventory counts, establish and monitor security procedures to maintain the safety of warehouse **9.** and inventory, in order to comply with all necessary regulations and prevent **10.** and damage.

