

# Checks and payment



## Checks

OP  
ERA  
TOR

Do you have anything to declare?

Don't forget your passport!  
Can I see your passport, please?  
Are you carrying any dangerous goods in your luggage, Madam?  
Can you please show me the content of your bag, Sir?

CU  
STO  
MER

Do you offer travel insurance?  
Can I please have a prescription

to carry medicine while travelling?  
Can I put my baggage here?  
Where can I find a bank/gate number... / the Lufthansa check-in counter?  
Could you help me to fill this form/ declaration, please?  
Put all the documents in your pocket.

## Payment

OP  
ERA  
TOR

Don't forget to take your wallet!  
Here's your change.

The closest ATM machine is just round the block.  
There's a bank/an exchange bureau right in front of the hotel.  
In... they use euros.  
Of course, we accept Visa and Master Card.  
Sure, here it is.  
Sign here please.  
I'm afraid not, Madam.



CU  
STO  
MER

Where can I find an ATM machine?

Where can I change money?  
What currency do I need in...?  
Do you take credit cards? / Can I pay by credit card?  
Can you change a cheque for me please?  
What are your exchange rates?  
Where do I need to sign?  
Do you accept foreign currency?  
Do you need coins?  
Sorry, I only have notes.

## Remember

- Use *please* as much as you can, English speakers use it whenever possible.
- When you answer:  
don't say: Yes, thank you. but say: Yes, please.  
don't say: No, please. but say: No, thank you.

