

EXTRA VIDEOS

1 ▶ Watch the video and fill in the table below.

Hair Always Hairdressing Haircuts and Beauty Salon Brentford Square | Forest Hill posted by Get The Message TV

Name of the salon, address and phone number	Opening days and times	Services and booking

2 ▶ Watch the video and answer the questions.

Hairdressing Traineeship posted by Kerry ETB Training Centre

1. What does the Kerry ETB training centre provide?

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2. What is the focus of the course?

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3. What does “traineeship” mean?

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4. Who delivers the course?

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5. What do the trainees learn during the course?

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6. What do the trainees practise during the course?

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7. What will the trainees receive at the end of the course?

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8. Where can trainees find a job if they’re successful at the end of the course?

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GAMES AND INTERACTIVE ACTIVITIES

- 1** **GROUP WORK.** Directions and information board game. Split up into groups of 3 to 4 people. Choose a counter each and decide who starts. Throw the dice and follow the indications on the board.

12 MISS A TURN	11 Translate: "What's the quickest way to reach the Barber Shop?"	10 Translate: "Attraversi la strada e vada dritto per 100 metri circa, il salone è all'angolo."	9 GO FORWARD 2 SQUARES	8 Say: "Gli orari di apertura sono dal lunedì al sabato dalle 9 del mattino alle 6 di sera."
13 Ask: "Qual è il giorno di chiusura del salone?"	20 FINISH		18 GO BACK 3 SQUARES	7 Ask: "Quali sono gli orari di apertura del salone?"
14 Say: "Il salone è chiuso il lunedì mattina."	15 GO BACK 2 SQUARES	16 Translate: "Go back to the traffic lights and then turn on the right."	17 Say: "Il giovedì il salone chiude alle 10 di sera."	6 THROW AGAIN
1 START 	2 Translate: "Come posso raggiungere il salone?"	3 Translate: "Take the first road on the left."	4 GO BACK 1 SQUARE	5 Ask: "A che ora apre il salone?"

- 2** **PAIR WORK.** Cut out the cards. In turn, pick up one and try to understand the role of the staff members. Two points for each correct answer. Who gets most points is the winner.

1. A person specialised in cutting men's hair and beards.	2. A person who is the first contact between the salon and the clients.	3. A person specialised in washing hair.	4. A person who provides a wide range of haircare services.
5. A person who helps a hair stylist to learn the job.	6. A person who can run his/her own business.	7. A person specialised in colouring hair.	8. A person who owns the salon with someone else.

REAL-LIFE ACTIVITIES

1 **PAIR WORK.** Read these positive and negative communication suggestions and put them in the right column.

gossiping • smiling • eye contact • shouting • maintaining good posture • texting and making private phone calls • using slang • talking calmly and quietly • making too much eye contact • simple language that a client understands easily • showing impatience and boredom • negative reactions such as rolling the eyes • open, welcoming gestures • using approachable body language • bad posture

Positive methods of communication	Negative methods of communication

2 **PAIR WORK.** You've recently opened a new salon in your town. This is a map of the city centre. Decide where to place your salon and where to start giving directions. Take it in turns to change places, ask and answer.

